Grand Lake Health System is the preferred choice for healthcare

Patient care is our number one priority at Grand Lake Health System. Our 13 affiliates, 15 Centers of Excellence, 150 physicians and over 800 skilled medical professionals are committed to providing the highest-quality of healthcare in the region.

Grand Lake Health System is trusted for its high quality care healthcare. GLHS also knows that the public’s trust is based on an exceptional level of medical expertise. With highly trained teams skilled in the disciplines of cardiology, cardiology, emergency care, nuclear medicine, obstetrics, rehabilitation, family care and countless other specialties, patients are confident that GLHS has the experience to provide the very best healthcare solutions. GLHS invests in the latest technologies and state-of-the-art medical facilities because patients expect the very best medical care, right here, close to home. The Centers of Excellence at Joint Township District Memorial Hospital show a commitment to providing convenient, responsive and well-equipped healthcare environments. Plus, patients now enjoy expanded facilities in Wapakoneta and Celina.

Thank You

WELCOME — to what we believe is the best acute primary care hospital in the State of Ohio, and as our national awards prove, one of the finest hospitals in the country. We are the preferred choice for healthcare in the region and we thank you. Our Mission, Vision and Values, found on page 2, are our guiding principles. The bottom line is — we are here to care for those who cannot care for themselves. If this is you, a loved one, friend or acquaintance, we want to be your first stop for healthcare. Although we never want anyone to be sick, need urgent or emergent care, we are thankful you have chosen us over and over again. I hope we continue to meet all of your healthcare needs.

Kindest regards,
Kevin W. Harlan
President & CEO

President & CEO
Centers of excellence
Workforce — valuing and
our Values
To be...

Our Vision
To be —
• the region’s leader and preferred choice for healthcare;
• the most desired place for employment;
• the recognized source for health and wellness; and
• the coordinator of patient services that exceed the scope of our health system.

Our Values
Compassion — to serve with dignity, concern, trust and kindness.
Respect — for our patients, families, communities, and each other.
Stewardship — making the best use of our human and economic resources.

Service Excellence — anticipating customer needs, continuously improving and consistently exceeding expectations.
Collaboration — working in partnership, internally and externally, to better serve our communities.

Workforce — valuing and respecting the talented, committed and diverse people who make up our health system.

Joint Township District Memorial Hospital recognized again as one of the country’s Top 1% of all hospitals

JTDMH • 200 St. Clair Street • St. Marys, Ohio 45885 • 419-394-3335

She’s the picture of health...

...and we want to keep her that way.
The Women’s Imaging Center at Joint Township District Memorial Hospital is a facility dedicated to women’s health issues, equipped with sophisticated technology and the latest procedures, and staffed by sensitive, perceptive medical professionals.

We offer digital mammography with CAD, precision ultrasound, molecular breast imaging (MBI), breast MRI and stereotactic and surgical biopsies. Evening and Saturday hours are available.

Learn more at www.grandlakehealth.org

A new second floor for a first-rate facility

Grand Lake Wound Care Center — specialized care center advances healthcare in the Grand Lake region

ST. MARYS — The year 2009 saw the arrival of a specialized, very important new care center at Joint Township District Memorial Hospital — the Center for Wound Care and Hyperbaric Medicine. This state-of-the-art facility is equipped to care for patients with many different needs, and even offers Hyperbaric Oxygen Therapy (HBOT). When beyond, Joint Township Hospital partnered with Diversified Clinical Services — a nationally recognized leader in the clinical treatment of chronic wounds and the adjunctive use of hyperbaric oxygen therapy. To further guarantee the effectiveness of treatments received at the Wound Care Center, our staff of highly trained physicians, nurses and technicians performs thorough diagnostic exams and works in close cooperation with patients and personal physicians to craft treatment strategies that complement their unique course of care. Keeping doctors informed of patient progress every step of the way. The addition of the Center for Wound Care and Hyperbaric Medicine to Joint Township District Memorial Hospital is a prime example of Grand Lake Health System’s commitment to providing world-class healthcare where our patients need it most. Close to home.

Indications for Wound Therapy Include —
• Diabetic, Neurotrophic, Pressure and Ischemic Ulcers
• Venous Insufficiency
• Traumatic or Surgical Wounds
• Burn Reconstructive Spinal Injuries
• Burns and Skin Grafts
• Dearth Injuries
• Dermatomyositis

A testimonial
Perhaps one of the hardest things to deal with in life is the unknown...

It was something that consumed Donna Whitacre’s life for more than a year after a mysterious mark showed up on her leg. She had found the two-inch area was unique since discounting it had been treated with radiation to remove a birthmark. But she never had reason to concern until one day in late 2008 when a mark appeared on the area and started to change. She was referred to the new Grand Lake Wound Care Center when after months of home remedies, trips to the family doctor and dermatologists, and even another wound care center — proved unsuccessful. Dr. James Bryant, the center’s new medical director, realized that he not only had to treat Donna’s wound, but also the radiation damage.

The radiation scar was treated with Hyperbaric Oxygen Therapy — a treatment that boosts wounds by increasing the amount of oxygen delivered to the body’s tissues. Over time, Bryant has had to send patients to distant facilities to get it.

The treatment proved a success for Donna and on February 8 her beating was complete. Her hope was that others like her will realize they’re not right in their own backyard, close to home.

Donna Whitacre
Wound Care Patient

St. Mary’s — As a part of our tireless commitment to improving the patient experience, in 2009 Grand Lake Health System completely renovated its second floor of Joint Township District Memorial Hospital. Funded in part by a $30,000 donation from the JTFD Hospital Foundation, it now provides patient rooms, a new nursing station, an advanced nurse call system, and special care areas like medication and respiratory rooms were all constructed utilizing the latest technologies and with an exacting eye for detail.

Because we understand that patient comfort goes hand-in-hand with patient wellness and recovery, meticulous care was taken to ensure that the new space we created was worthy of the community it serves. From the dump you’ll never see like new plumbing and electrical wiring, all the way to the hospital finishing touches like paintings, TVs, and ergonomic furniture, we’ve taken care of everything so you can focus on your health and the well-being of your family and friends.

Our regular, ongoing improvements to our facilities are all part of our dedicated efforts to maintain the highest standards of excellence in healthcare at every level of patient interaction, and at every location within Grand Lake Health System.
women want

Our Range of Services —

- Digital mammography
- Precision ultrasound
- Stereotactic and ultrasound-guided breast biopsies
- Bone densityDEXA Scanning
- Coordinated care between testing, diagnosis and treatment
- More evening and Saturday hours
- Molecular imaging (MBI)

The Molecular Breast Imaging machine at JTDMH is one of only three in Ohio.

Grand Home Health named top 25% of home healthcare agencies in the nation

Because there's no place like home

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What women want

The GRAnD Experience

P4 -- GRAND LAKE HEALTH SYSTEM 2009 REPORT TO THE COMMUNITY

GRAND LAKE REGION — The newly established Women's Imaging Center at Joint Township District Memorial Hospital has what women want when it comes to meeting their particular healthcare needs. Outfitted with the most technologically advanced equipment in the region, placed in a comforting, non-clinical atmosphere, the Women's Imaging Center is the perfect blend of science and peace of mind. The physicians and staff are all highly skilled and sensitive to needs of women from all walks of life and age groups. Great pains are taken to ensure that privacy and dignity are always maintained and that any questions or concerns that a patient might have are addressed in a knowledgeable, caring way. Perhaps the single biggest acquisition of 2009 in the Women's Imaging Center is the Molecular Breast Imaging (MBI) machine. It is the only one in the Grand Lake Region and one of only three in the entire state of Ohio. The performance of this amazing imaging tool is made possible by the Dilon 6800 Gamma Camera, which is a high-resolution, small field-of-view device that can detect early stage cancers, with precise images as small as 3 mm. The MBI has the ability to produce accurate images in denser tissues than traditional mammography or ultrasound. Molecular breast imaging has fewer patient restrictions, lower fake-positive rates, and produces results that are easier to interpret than those generated by MBI. The accuracy and thoroughness of molecular breast imaging can help physicians to evaluate the need for six-month follow up screenings.

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Living up to expectations

Paul Reddy, M.D., and Amy Wendel, C-FNP

Grand Lake Family Practice and Pediatrics at the Celina Medical Center

Helping busy families get the care they need

Dr. Cindy DeLaRosa specializes in pediatrics. She joined the team of Grand Lake Family Practice and Pediatrics at the Celina Medical Center in 2009.

JTD Hospital Foundation

Giving for good

Grand Lake region — Helping ensure the communities of the Grand Lake region receive the best healthcare possible, JTD Hospital Foundation is a charitable non-profit organization that raises funds to renovate the Pediatrics and Medical Telemetry Units on 2nd floor. These enhancements continue the tradition of technology and facility improvements that make Grand Lake Health System and Joint Township District Memorial Hospital the preferred choice for healthcare in the Grand Lake region.

In 1999, the very first scholarships were awarded to nursing students by the Foundation. In 2009 that legacy continued its annual giving by awarding $8,000 worth of aid for deserving local nursing students.

Our Community Outreach programs let you be proactive when it comes to your own healthcare.

Grand Lake Health System and Joint Township District Memorial Hospital listen to the community and respond with the services, facilities, and support needed for good health and well-being. It is the goal of our outreach programs to educate you so that you can use the skills and knowledge to keep yourself and your family healthy. It is our responsibility to reach out to the community that support us.

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something for everyone.

Our Range of Services —

• Family medicine
• Pediatric care
• ED
• Full service lab including walk-ins from 6:00 a.m. until 5:00 p.m.
• Vaccinations
• Digital Imaging Center offers 3-day turnaround
• Imaging center has mammograms
• Accepting new patients

By the numbers — Grand Lake Health System

Serving the community in 2009

Snapshot of GLHS

Acute Admissions .......................... 2,444
Transitional Care Admissions ............... 423
Impatient Rehab Admissions .............. 62
Births ......................................... 38
Home Health Visits ........................ 9,887
Hospice Visits ............................. 2,090
Emergency Care Visits ................. 15,709
Urgent Care Visits ........................ 10,155
Outpatient Care Visits ..................... 78,273
Visits to GLHS Physicians Services ......................... 413,006

Allocation of Annual Funds

Total Hospital Revenue ...................... $103,184,796
Contractual Adjustments .................. $34,045,926
Bad Debt & Charity Care .................. $6,879,639
Funds to Invest in Hospital’s Future ....... $663,518
Funds Raised by Foundation and other entries ........................... $45,000
Grand Lake Health System has the experience to provide the best healthcare solutions

A comprehensive system

J. K. Townsend with Falls of the Ohio State Park on a cloudy day.

Wound healing begins here.

Now there’s hope and help for your non-healing wounds, right here in the Grand Lake region.

Coping with chronic non-healing wounds can be frustrating and time-consuming. Expert care is now available to help improve healing and your quality of life, right here close to home. The Wound Care Center at Joint Township District Memorial Hospital offers a specialized course of treatment in the care of problem wounds, using the most up-to-date technology including Hyperbaric Oxygen Therapy (HBOT).

Learn more at www.grandlakehealth.org.