



The Grand Lake Health System has had an overwhelming response to our COVID Vaccine enrollment. We have created guidance to address the most frequently asked questions to those contacting the hospital regarding vaccine availability and scheduling process.

**1) How do I get on a waiting list for the vaccine?**

*Currently, vaccine supply is very limited. Only those eligible per the Ohio Department of Health will be put on a wait list. If you meet criteria for Phase 1B, we encourage you to complete a vaccination interest form available on our website. As we receive additional doses of vaccine, those who meet criteria AND have an interest form on file will be called to schedule an appointment to receive the vaccine. As the vaccine supply increases, more groups will be eligible to receive vaccination.*

**2) When will I receive my 2<sup>nd</sup> dose of vaccine?**

*Two shots are needed to provide the best protection against COVID-19. The shots are given several weeks apart and the same vaccine brand must be used for both the 1<sup>st</sup> and 2<sup>nd</sup> dose vaccines. It is highly recommended patients receive both doses from the same provider. Only those able to complete both the 1<sup>st</sup> and 2<sup>nd</sup> doses of the vaccine at the Grand Lake Health System will be given an appointment. Every patient receiving a 1<sup>st</sup> dose at the Grand Lake Health System will be set up with a second appointment before they leave their first appointment. It is very important to keep both vaccine appointments on the exact day scheduled.*

**3) Do I need to confirm my appointment?**

*No, it is not necessary to call and confirm your appointment. If you have already scheduled a vaccine appointment and have a question or need to cancel, you may call 419-300-1132 and leave your name and phone number. We will return your call within 1 business day. All patients will receive a reminder phone call in advance of their 2<sup>nd</sup> vaccine appointment.*

**4) What do I need to bring to my vaccine appointment?**

*Please bring your insurance card and photo ID to your appointment. Patients will be asked to provide proof of age at the time of the appointment. Acceptable documents include: Driver's license or photo ID, a physician statement, shot records, census records, adoption record, or passport.*

**5) Is there a charge for the vaccine?**

*The vaccine is free to all patients, but insurance will be billed for the vaccine administration fee. 1<sup>st</sup> dose is \$32 and 2<sup>nd</sup> dose is \$50. No one will be refused vaccine for inability to pay. The hospital will not bill any patient for fees not covered by insurance.*

**6) Do I need to live in Auglaize County to be eligible for a vaccine at Grand Lake Health System?**

*No, any Ohioan meeting eligibility criteria as defined by the Ohio Department of Health may receive a vaccine at the Grand Lake Health System.*

**7) Do I need to be an established patient to be eligible for a vaccine at Grand Lake Health System?**

*No, any Ohioan meeting eligibility criteria as defined by the Ohio Department of Health may receive a vaccine at the Grand Lake Health System.*

**8) Do I need to come inside to receive my vaccine?**

*Yes, an observation period of at least 15 minutes following a vaccine is recommended. We feel the safest way to monitor patients following a vaccine is within a clinic setting. All patients scheduled for vaccine appointments are screened for illness the day prior as well as upon arrival the day of the appointment. Any person reporting symptoms or illness, will be rescheduled.*

**9) Which vaccine will be given at my appointment?**

*Two vaccines are authorized and recommended to prevent COVID-19 in the United States. Both have gone through rigorous studies to ensure they are safe. The Grand Lake Health System expects to receive both the Pfizer and Moderna vaccines. Because of vaccine supply limitations we are not able to predict which vaccine will be available and when. Our goal is to make EITHER vaccine available as quickly as shipments arrive to those who want to be vaccinated.*

**10) If I am a healthcare worker, can I receive a vaccine at Grand Lake Health System?**

*Effective January 18, 2021, at the direction of the Ohio Department of Health, the hospital moved its focus to Phase 1B priority populations. Healthcare workers in Phase 1A should contact their local health department to see if they are still eligible to receive a vaccine. Only local health departments should continue to vaccinate eligible and willing Phase 1A staff.*

**11) Who else is providing COVID-19 vaccines in Ohio?**

*The Ohio Department of Health has made available at <https://vaccine.coronavirus.ohio.gov/> a statewide vaccine provider search that any person can use to find a list of providers near you who received shipments of vaccine and may be currently vaccinating eligible populations.*

Additional FAQs for COVID Vaccine found at  
<https://www.cdc.gov/coronavirus/2019-ncov/vaccines/faq.html>