



## WHEN TO SEEK URGENT CARE

Urgent Care performs a valuable healthcare service that's positioned between the doctor's visit and the hospital emergency room. Visit Urgent Care for treatment of the following:

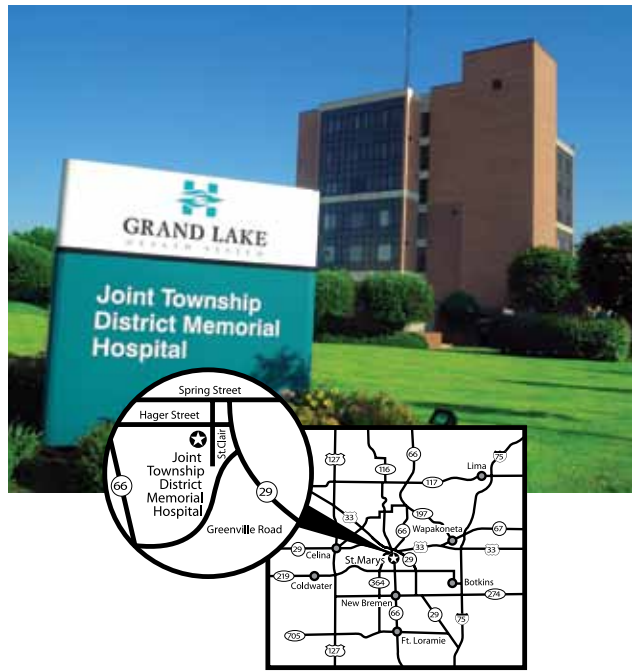
- Abrasions, cuts, bumps or bruises, minor burns
- Sore throat or ear infection
- Cough, cold symptoms or fever
- Nausea and vomiting that is not severe or debilitating
- Sprains and muscle strains, including back pain
- Urinary tract infection
- Minor eye injuries
- Small bone fractures

## IF YOU ARE UNSURE

**Call 911 or go to the Joint Township District Memorial Hospital Emergency Center.**

## HOURS

Urgent Care at JTDMH  
 200 St. Clair Street, St. Marys, Ohio  
**Monday through Friday 4 p.m to 11 p.m.**  
**Saturday and Sunday 10 a.m. to 5 p.m.**



## OUR MISSION

To optimize the health status  
 of those we serve by providing  
 the highest quality,  
 value and service  
 while remaining financially strong.

For more information contact:



**GRAND LAKE™**  
 HEALTH SYSTEM

200 St. Clair Street  
 St. Marys, Ohio 45885-2400  
 Phone: 419-394-3335 • Toll Free: 877-564-6897  
[www.grandlakehealth.org](http://www.grandlakehealth.org)

## URGENT CARE



URGENT, NON-EMERGENCY CARE

WHEN YOU NEED IT



**JOINT TOWNSHIP DISTRICT  
 MEMORIAL HOSPITAL™**

AN AFFILIATE OF GRAND LAKE HEALTH SYSTEM



### WHEN YOU CAN'T SEE YOUR DOCTOR, BUT DON'T NEED A HOSPITAL

GRAND LAKE HEALTH SYSTEM™ is proud to offer Urgent Care, now serving area patients in St. Marys. As part of Joint Township District Memorial Hospital™, our Urgent Care extends your access to total quality healthcare. It's an after-hours treatment center – treating minor illnesses and injuries which can't wait for a doctor's appointment but which don't require the services of an emergency room.

Not only do you get extended access to quality care, but you also receive that care conveniently, quickly, affordably and from professional staff who help assure peace of mind for you and your family.

### QUALITY TARGETED SERVICE

The Urgent Care facility is the ideal alternative blend between a doctor's visit and the ER. Urgent Care applies the appropriate cost to the needed level of care. JTDMH Urgent Care offers: assesment and complete care for non-life-threatening problems; fracture care (splinting); full range of diagnostic imaging including CT scan; laboratory testing, employee health services, and sports physicals.

Each patient will be greeted upon arrival to assess medical needs and expedite the treatment process.

### URGENT VS. EMERGENCY

Just as you shouldn't make a doctor's appointment for persistent chest pain or severe bleeding, neither should you visit an urgent care facility for these symptoms. Urgent Care is ideal for patients who need care for minor illnesses and injuries during hours when their doctor's office is closed. It's important to understand the difference. Here are examples of emergency symptoms – or **when not to visit Urgent Care:**

- Signs of heart attack that last 2 minutes or longer, including chest pain
- Signs of stroke, like sudden onset of numbness in the arms or legs
- Severe shortness of breath
- Bleeding that won't stop after 10 minutes of direct pressure
- Poisoning
- Complicated fractures or broken bones
- Major injury such as head injury
- Coughing up or vomiting blood
- Suicidal or homicidal feelings

*As a community  
commitment,  
Urgent Care promises  
convenient, affordable  
treatment for patients.*

### BILLING AND PAYMENT

Urgent Care at JTDMH requires a copy of your current insurance card at the time of service. Insurance co-pays will be collected up front.

JTDMH does not refuse care to anyone. If you do not have health insurance or need help with payment, please let our staff know.

The amount you pay for your urgent care visit will depend on your insurance plan and the treatment you receive. You may expect to see physician fees, fees for hospital care, or fees for other services. Your co-payment is due at the time of your visit.

### CONTACT INFORMATION

**To learn more about URGENT CARE at JTDMH, call us at 419-394-3335 or visit us online at [www.grandlakehealth.org/urgentcare](http://www.grandlakehealth.org/urgentcare).**