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Joint Township District  
Memorial Hospital

Grand Lake  
Family Practice & Pediatrics  
at the Celina Medical Center

Wapakoneta Primary Care  
at the Wapakoneta Medical Center

Grand Lake Home Health

Grand Lake Hospice

Grand Lake OB/GYN

Grand Lake Occupational Medicine

Grand Lake Primary Care  
at St. Marys

Grand Lake Sleep Center

Miami & Erie  
Family Practice & Pediatrics

Urgent Care at JTD MH

James Reichert, D.O.

New Day  
Pain Management Center

Grand Lake Neurological Center

Vanant ENT & Sinus Center

#### INFORMATION CONTACT

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# PRESS RELEASE

FOR IMMEDIATE RELEASE

November 24, 2014

## **GRAND LAKE PRIMARY CARE AT ST. MARYS AND GRAND LAKE PRIMARY CARE-WHEATLAND EARNS NATIONAL RECOGNITION FOR PATIENT-CENTERED CARE**

### **NCQA Patient-Centered Medical Home™ standards emphasize enhanced care through patient-clinician partnership**

The National Committee for Quality Assurance (NCQA) announced that Grand Lake Primary Care at St. Marys and Grand Lake Primary Care-Wheatland, affiliates of Grand Lake Health System, have received NCQA Patient-Centered Medical Home (PCMH) Recognition for using evidence-based, patient-centered processes that focus on highly coordinated care and long-term, participative relationships.

The NCQA Patient-Centered Medical Home is a model of primary care that combines teamwork and information technology to improve care, improve patients' experience of care and reduce costs. Medical homes foster ongoing partnerships between patients and their personal clinicians, instead of approaching care as the sum of episodic office visits. Each patient's care is overseen by clinician-led care teams that coordinate treatment across the health care system. Research shows that medical homes can lead to higher quality and lower costs, and can improve patient and provider reported experiences of care.

"NCQA Patient-Centered Medical Home Recognition raises the bar in defining high-quality care by emphasizing access, health information technology and coordinated care focused on patients," said NCQA President Margaret E. O'Kane. "Recognition shows that Grand Lake Primary Care at St. Marys and Grand Lake Primary Care-Wheatland have the tools, systems and resources to provide its patients with the right care, at the right time."

To earn recognition, which is valid for three years, Grand Lake Primary Care at St. Marys and Grand Lake Primary Care-Wheatland demonstrated the ability to meet the program's key elements, embodying characteristics of the medical home. NCQA standards aligned with the joint principles of the Patient-Centered Medical Home established with the American College of Physicians, the American Academy of Family Physicians, the American Academy of Pediatrics and the American Osteopathic Association.

For more information regarding Grand Lake Primary Care at St. Marys and Grand Lake Primary Care-Wheatland's national recognition for patient-centered care, contact Beni Menker at 419-394-9579.