

# Community & Annual Report 2007



GRAND LAKE<sup>™</sup>  
HEALTH SYSTEM

THE PREFERRED CHOICE  
FOR HEALTHCARE IN THE  
GRAND LAKE REGION.



Rated  
**Top 1%**  
Of All Hospitals



## WHAT'S INSIDE

RATED IN TOP 1%  
OF HOSPITALS



SERVICES



PHYSICIANS



FOUNDATION



EXPANSION &  
CONSTRUCTION

Care  
Beyond  
Compare.



#### JOINT TOWNSHIP DISTRICT MEMORIAL HOSPITAL™

#### GRAND LAKE FAMILY PRACTICE AND PEDIATRICS AT THE CELINA MEDICAL CENTER™

Michael Josey, M.D.  
Terry Roode, D.O.  
Karen Swarts, M.D.  
Peter White, M.D.  
Amy Wendel, R.N., C-FNP

#### WAPAKONETA PRIMARY CARE AT THE WAPAKONETA MEDICAL CENTER™

V.K. Chalasani, M.D.

#### GRAND LAKE HOME HEALTH™

#### GRAND LAKE NEUROLOGY™

Dina Boutros, M.D.

#### GRAND LAKE ENT™

Jong Ho Won, M.D.

#### GRAND LAKE OCCUPATIONAL MEDICINE™

Juan Torres, M.D.

#### GRAND LAKE PRIMARY CARE AT ST. MARYS™

Cynthia Gaerke, M.D.  
Dawn P. McNaughton, M.D.

#### GRAND LAKE OB/GYN™

Eric Yeh, M.D.  
Katherine Bachman, M.D.  
Bridget Heckler, C.N.M.  
Debra Newton, C.N.M.

**ROBERT GILL, M.D.**

**GREGORY BERGMAN, M.D.**



Thank YOU

*Grand Lake Health System and Joint Township District Memorial Hospital experienced a successful 2007 by all measures. Though we, like all those in the healthcare field, faced many difficult financial challenges this past year, I am proud to report we continue to maintain the highest levels of care for our patients. Our state and national recognition places us in the **Top 1% of all hospitals in the country**. Government data shows our hospital is the most efficient and lowest cost provider of the highest quality in our region. In addition, our Emergency Center continually ranks in the Top 1% of all emergency centers in the country for patient satisfaction, as tracked by Press Ganey.*

*Operating a hospital and health system involves dedicated employees, an outstanding medical staff, committed volunteers and board members. Grand Lake Health System has them all! A delicate balance of high quality, safety, value and a strong financial position allows us to care for those who cannot care for themselves. I am confident you will find Grand Lake Health System and JTDMMH able to meet most, if not all, of your healthcare needs.*

*Thank you for your continued trust in our health system. Included in this report are just some of the highlights and services being offered. It is our pleasure to serve you and hope you are delighted with the care we provide.*

Sincerely,

KEVIN W. HARLAN, CEO



## Our Vision

To be:

- the region's leader and preferred choice for healthcare;
- the most desired place for employment;
- the recognized source for health and wellness; and
- the coordinator of patient services that exceed the scope of our health system.

## Our Mission

*To optimize the health status of those we serve by providing the highest quality, value and service while remaining financially strong.*



progress

# Meeting and Exceeding

**P**roudly committed to serving the community with compassionate care, advanced technology and expertise, Grand Lake Health System is a comprehensive health system offering a wide range of primary, acute and therapy services to the people of the Grand Lake region.

**With pride and honor**

Selected but never solicited, in 2007 we were recognized and rated as being in the **top 1% of all hospitals** in the nation for quality excellence and efficiency by Premier CareScience Health Alliance.

Our Home Health and ER services were ranked among the best in the U.S., which should give you great comfort knowing we're providing the highest quality care to our patients every day.



Rated **Top 1%** Of All Hospitals



**JOINT TOWNSHIP DISTRICT  
MEMORIAL HOSPITAL™**  
AN AFFILIATE OF GRAND LAKE HEALTH SYSTEM

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report



# ing your healthcare Needs.

progress




Memorial Hospital. Since the doors opened on May 5, 1953, we have been committed to providing exceptional quality medical care to the people of the Grand Lake region.

### Our promise to you

With modern facilities, state-of-the-art equipment, caring medical professionals and highly qualified, experienced physicians, the widest array of medical services and specialties are offered with quality and convenience.

*“Our rich history and heritage is shared with community members, families and friends of the Grand Lake region.”*

— Kevin Harlan, CEO

We feel privileged that you have entrusted us with caring for you and your family. We assure you that, even as we change and grow, we remain committed to our long tradition of serving you with skill, expertise, quality, care and compassion. 



*We've gone from a fledgling one-story hospital of 50 beds and 30 staff members to the comprehensive health system of 750 medical professionals and 140 physicians you see today.*



### Founded by the community it serves

At the height of World War II, area American Legion members and community leaders answered the call to establish Joint Township District

# A complete System of healthcare.



The sphere of healthcare offered by Grand Lake Health System includes specialists in many fields.



**A**s your preferred choice in healthcare for the region, we are deeply committed to ensuring your family's evolving medical needs are answered and your expectations exceeded.


With over 750 medical professionals, 140 of the region's finest medical staff members and ten Centers of Excellence, we have the high-powered resources to serve you better.

From the ER to our new Women's Imaging Center, we continue our commitment to care by growing our capabilities and expanding our reach.



By offering new services that utilize advanced technologies and launching wellness programs in the community that are designed to prevent illness and injury, Grand Lake Health System is constantly working to improve the health and well-being of the region.

Sponsored outreach programs – such as *Make Believe Hospital*, which familiarizes young children with hospital procedures in a fun, relaxed way and Health Fairs, which provide free health screenings to community members – help educate, inform and promote good health.

Along with these sponsored programs and services, our staff commits their time and energy to countless non-profits, charity events and worthy causes in need. As we pledge ourselves to service, we invite you to become a volunteer or join our Auxiliary or one of its guilds. 



## CENTERS OF EXCELLENCE






# Only the Best on our Team.

physicians

In keeping with our commitment to offer the best quality medical care in the region, our expert team of physicians and medical professionals was expanded in 2007 to include these exceptionally talented people.

## Welcome to our newest additions

Here they are, the newest faces of Grand Lake Health System. They offer their medical services with compassionate and expert care – all for you. 



**Dawn McNaughton, M.D.** — Joining Grand Lake Primary Care at St. Mary's, Dr. McNaughton is board certified in family practice. She received her Doctor of Medicine from University of Cincinnati College of Medicine and her B.S. in biology from Bowling Green State University. McNaughton – a native of New Bremen and an Air Force veteran – is excited to be back in Ohio, serving the people of the Grand Lake region.



**Brian Fornadel, M.D.** — Appointed as Director of Urgent Care at Joint Township District Memorial Hospital, Dr. Fornadel comes to us from a Dayton area family practice. Board certified by the American Board of Family Practice, he received his M.D. from Ohio State University College of Medicine and completed his family practice residency at Miami Valley Hospital in Dayton.



**Debra Newton, C.N.M.** — New to Grand Lake OB/GYN, Debra is a certified nurse midwife from University of Women's Health Care (Wright State Physicians) in Dayton. Before receiving her M.S. in Nursing from Case Western Reserve University and her Certificate of Midwifery from the Frontier School of Midwifery, Debra received her B.S. in Nursing from Wright State University. A native of Mercer County, Debra lives in Troy with her husband Gary. They have four adult children.



**Amy Wendel, R.N., C-FNP** — Joining Grand Lake Family Practice and Pediatrics at the Celina Medical Center, Amy is a certified family nurse practitioner from Jay County Hospital and Vormobr Medical Center in Portland, Indiana as well as being a Clinical Faculty Instructor at Ball State University in Muncie, Indiana. Receiving her B.S. in Nursing from Wright State University, she graduated with honors before receiving her M.S. in Nursing with honors, also from Wright State University.



**Gregory Bergman, M.D.** — Now affiliated with Grand Lake Health System and Joint Township District Memorial Hospital, Dr. Bergman is a family physician committed to serving the community through family medicine. Board certified in Family Practice, he received his M.D. from Wright State University School of Medicine and his B.A. in Chemistry and Biology from Case Western Reserve University.



**Robert Gill, M.D., L.L.C.** — Newly affiliated with Grand Lake Health System and Joint Township District Memorial Hospital, Dr. Gill is a family physician who also offers alternative medicine. He enjoys the challenge of the medical profession in the quiet setting of Minster. Board certified in Family Practice, he received his M.D. from the Medical College of Ohio and completed his family practice residency at Aultman Hospital in Canton.



As the region's trusted care leader, we treat each patient with skilled hands and open hearts.

# The Tradition of Caring.



*In 1991, the very first JTD Hospital Foundation nursing scholarships were awarded. Today, those recipients are an important part of the Grand Lake team. Lara Hinders (L and top) is Director of Emergency and Ambulatory Care, while Kristi Koch (R) assists the community through Cardiac Services and Interventional Procedures.*

**H**elping ensure the communities of the Grand Lake region receive the best healthcare possible, the JTD Hospital Foundation is a charitable non-profit organization responsible for funding efforts of the entire health system.

### Our best year yet


In 2007, the Foundation raised over \$636,000 in donations – up more than 37% from the previous year – which was used to fund the sixth floor renovation of the Transitional Care and Inpatient Rehab units, to help cover construction and development costs for the new Women’s Imaging Center as well as the ongoing development and support of Grand Lake Hospice.

### The greatest gift

The Foundation has awarded scholarships to many area students entering the healthcare field including \$17,000 in grants during 2007. Over the years, the number of scholarships given has increased to meet the need to supply nurses for our community. With your help, we look forward to ensuring health professionals for our community through our scholarship endowment program.



### All because of you

The Foundation is the vehicle, but you drive funding for Grand Lake Health System. We’d like to thank all who generously donated their time, energy and gifts to make 2007 a year that saw Grand Lake Health System improve and expand its capabilities in caring for the community. We’d especially like to thank our largest contributors, The 1953 Society, for donations of \$1,000 or more and The 1990 Society, for \$10,000 or more. To see the complete donor list for contributions made in 2007, please visit [www.grandlakehealth.org](http://www.grandlakehealth.org). 

# NOW, serving YOU even better.

construction

**A**t Grand Lake Health System, we are always improving our facilities, programs, resources and services to better serve your needs. Here's how we are continuing our commitment to delivering the highest quality care in the region.

## Wapakoneta facility – a new name and a new location

Designed to answer the needs of the community, this brand new state-of-the-art facility, located at 812 Redskin Trail in Wapakoneta, offers area patients more space, leading-edge technology, expanded accessibility and new services in family care.



## Improving women's healthcare

The Women's Imaging Center was created with the sole purpose of diagnosing and treating the unique health issues of area women.



Equipped with advanced technological diagnostics, the Center offers modern services and procedures such as digital mammography, ultrasound-guided biopsies and osteoporosis detection.

This exciting new addition to Grand Lake Health System has given our patients a convenient choice in women's comprehensive healthcare.

## Certified caring


Medicare and Medicaid certified by the Ohio Department of Health, Grand Lake Hospice provides care for patients and their families facing terminal illness by making regular visits, providing counseling and offering many services that enable patients to continue to live alert and pain free with dignity, surrounded by loved ones.

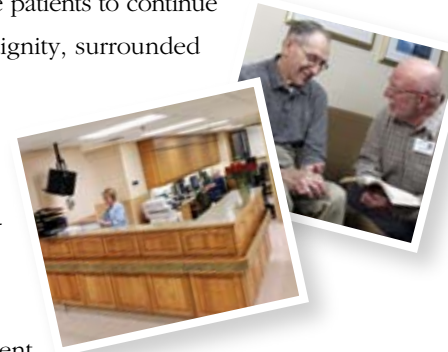
## Continued growth

Growth continues with improvements to the Transitional Care Unit and Inpatient Rehab Unit.

This includes a safer, more efficient call system and a new nurses station that drastically increases patient accessibility. Patient rooms are being remodeled to provide patient and family convenience.

## Celina expansion

Our newly expanded Grand Lake Family Practice and Pediatrics at Celina Medical Center will open in mid-May. Providing more choice and convenience to Celina area families, this 21,000 sq ft. expansion will house a state-of-the-art medical imaging center, a dialysis center and the trusted experts of family medicine. Along with Wapakoneta Medical Center, this is our continued effort to bring quality healthcare services closer to your doorstep. 



*The Women's Imaging Center's specially trained and dedicated staff provides compassionate care in a comfort-focused environment, ensuring the privacy and dignity of all patients.*





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