

## FINANCIAL ASSISTANCE POLICY PLAIN LANGUAGE SUMMARY

### **Overview**

Joint Township District Memorial Hospital (JTDMH) is committed to providing Emergency Care and other Medically Necessary care to patients regardless of race, creed, or ability to pay. You may be able to get financial assistance if you do not have any health insurance at all. Financial Assistance may also be available for patients with health insurance under exceptional circumstances.

### **Availability of Financial Assistance**

You may be able to get financial assistance if you do not have insurance or if it would be a financial hardship to pay in full the expected out of pocket expenses for services at JTDMH. Financial Assistance is available for emergency and other medically necessary care.

### **Eligibility Requirements**

Financial assistance is generally determined by a sliding scale of total household income based on the Federal Poverty Level (FPL). If you and/or the responsible party's income is at or below 100% of the federal poverty guidelines, you will have no financial responsibility for the care given by JTDMH. If your income fall between 100 – 200%, you may get discounted rates for the care provided by JTDMH. Insured and Uninsured Patients with medical bills greater than 25% of their annual income are eligible for a 75% discount. No person eligible for financial assistance under JTDMH's Financial Assistance Policy will be charged more for emergency or other medically necessary care than amounts generally billed to individuals who have insurance covering such care. If you have sufficient income available to pay for your care, you may not be eligible for financial assistance. Please refer to the full policy for a complete explanation and details.

### **Where to Find Information**

There are many ways to find information about the FAP application process, or get copies of the FAP or FAP application form. To apply for financial assistance you may:

- Download the information online at [grandlakehealth.org](http://grandlakehealth.org)
- Request the information in writing by mail or by visiting the Patient Accounts department at 200 St. Clair Street, St. Marys, OH 45885-2400
- Request the information by calling the Patient Accounts Department at 419-394-9521 or the Financial Counselor at 419-394-8389

JTDMH Patient Accounts staff is available to answer questions and provide information about the Financial Assistance Program.

### **How to Apply**

The application process involves filling out the financial assistance form and submitting the form along with the supporting documents to JTDMH for processing. You may also apply in person by visiting the Financial Counselor at the address listed below. Financial assistance applications are to be submitted to:

Joint Township District Memorial Hospital  
Attn: Financial Counselor  
200 St. Clair Street  
St. Marys, OH 45885-2400