

QUALITY CARE EARNS A QUALITY REPUTATION

Grand Lake Home Health ranks among the best home health agencies in Ohio. This is evidenced by our Medicare certification survey results, indicating that Grand Lake Home Health operates at an "exemplary level". Grand Lake Home Health has been named to the HomeCare Elite™ list indicating top performance nationally. Grand Lake Home Health demonstrates a commitment to providing patient-centered care and serving as a leader in the home health community.

A NEIGHBOR YOU CAN TRUST

Like Joint Township District Memorial Hospital, Grand Lake Home Health provides excellent holistic care. We feel proud and privileged to take care of our friends, family, and neighbors throughout our community.

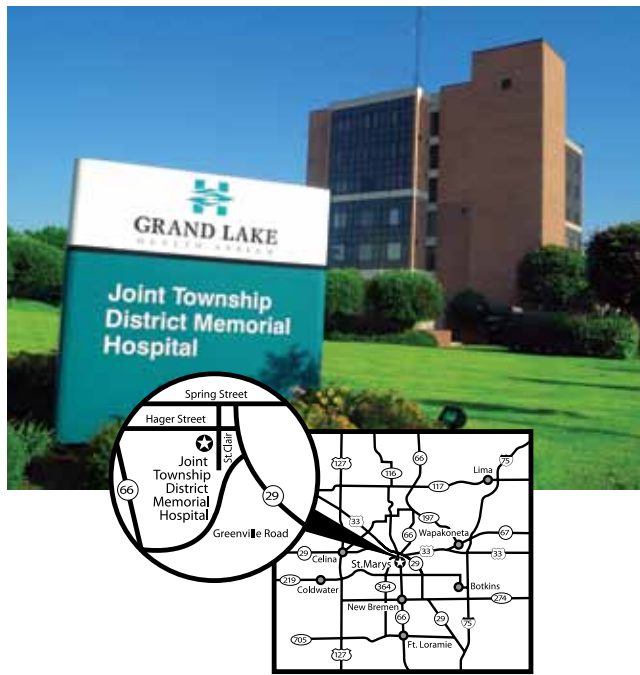
To learn more about GRAND LAKE HOME HEALTH, call us at 419-394-7434 or visit us online at www.grandlakehealth.org/homehealth.

COMFORTABLE, CONVENIENT CARE



- We serve Auglaize and parts of Allen, Shelby, Darke and Van Wert counties
- In addition to our regular hours, we provide on-call skilled services as directed by a physician
- We are available to answer questions 24 hours a day 7 days a week
- We are Medicare and Medicaid certified

Grand Lake Home Health helps you be successful in managing your healthcare at home.



OUR MISSION

To optimize the health status of those we serve by providing the highest quality, value and service while remaining financially strong.

For more information contact:



**GRAND LAKE
HOME HEALTH™**

AN AFFILIATE OF GRAND LAKE HEALTH SYSTEM

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HOME HEALTH



PATIENT-CENTERED HEALTHCARE
FOR ALL AGES — IN THE COMFORT
OF YOUR OWN HOME



**GRAND LAKE
HOME HEALTH™**

AN AFFILIATE OF GRAND LAKE HEALTH SYSTEM

PATIENT-CENTERED CARE

Grand Lake Home Health™ is the most caring and comprehensive service of its kind a four-county area. Since 1987, we've treated patients and helped people of all ages throughout the Grand Lake region recover in their own homes. Our patients and their families choose us because they know they will be cared for emotionally and spiritually, as well as physically.

State and federal agencies recognize our reputation and performance by consistently rating us at the top of our field. Grand Lake Home Health has been named to the HomeCare Elite™ list (a recognition program of the top-performing home health agencies in the United States) indicating top quality in patient outcomes, customer satisfaction and financial performance. The HomeCare Elite winners demonstrate a commitment to providing patient-centered care and serving as leaders in the home health community. Our success is a tribute that managing healthcare data and utilizing it for improvement initiatives leads to high quality care.

QUALITY CARE FROM QUALITY PEOPLE

As part of GRAND LAKE HEALTH SYSTEM™, Grand Lake Home Health provides access to all the services of one of the most reputable, full-service hospitals in the area – Joint Township District Memorial Hospital.

We provide a physician-supervised program. Our registered nurses and home health aides; our physical, occupational and speech therapists; and our medical social services cooperate under a doctor's carefully prescribed care plan.

We bring quality care right to your home, where you can sit in your favorite chair, view the garden from your window, and hear the sounds of your own neighborhood.



Our goal is to deliver care and support your needs, surrounded by all the comforts of home. Whether you need help bringing a new baby home from the hospital, managing a disability, or recovering from an illness, injury, or surgery, we can help.

Although our services require a physician's order, we accept referrals from family members, friends and hospital personnel. We explore the need for assistance and work with the patient and family physician to establish a care plan that best supports the patient's needs.

FULL RANGE OF SERVICES

We are a trusted provider who delivers a diverse range of services to fit any medical situation.

- **Family care** – well-baby assessments, new mom education, child and teenage illnesses and injuries, chronic disease management, and care for aging individuals
- **Palliative care** – for patients with life altering illnesses who need emotional, spiritual and physical support
- **Personal care support** – personal hygiene, exercise and meal preparation
- **Recovery from surgery or just home from a hospital stay** – includes but not limited to wound or ostomy care, IV therapy, IM and SQ injections, catheter management

Thousands of patients and their families rely on us for patient-focused home healthcare.



- **Stroke victims** – rehabilitative services including physical, occupational or speech therapies
- **Chronic illnesses** – a home visit may include assessment, medication management, education and how to be successful managing the illness at home
- **Patient and family education** – provides education and tools to promote independence with healthcare needs at home
- **Special needs care** – Photo therapy for newborn infants

Grand Lake Home Health is a Medicare/Medicaid certified agency. For your convenience, our business office files all insurance billing, including Medicare. Home Health care is covered by Medicare, Medicaid and most insurances.

LEADING-EDGE CARE

Grand Lake Home Health is proud to bring leading-edge skill and treatment to the home. Point-of-care documentation – complete with laptop computers – provides our nurses with instant electronic patient charts. We are able to access trends in individual medical data, enabling us to provide the absolute best on-site care for all our patients.